

All regularly scheduled webinars will begin at **10:30am Central Time.**
(**11:30am** Eastern Time, **9:30am** Mountain Time, **8:30am** Pacific Time)

Webinars include training presentations.
(Additional handouts provided when relevant)

Date	Subject/Lesson	Attendees	Description	Instructor
1/4/2024	Housing Choice Voucher 101: Essentials for Success	HCV	This webinar will highlight essential program areas that will help build a solid foundation of HCV operational knowledge, such as SEMAP, Payment Standards, and Portability. Great cross-training opportunity for Public Housing staff and an excellent orientation for new/temporary staff, receptionists, and board members.	Kati Gray
1/11/24	Public Housing 101: Essentials for Success	PH	Feeling overwhelmed with all the new information being thrown at you? This webinar will provide an overview of essential program requirements, funding sources, and assessment criteria. Great cross-training opportunity for Housing Choice Voucher staff and an excellent orientation for new/temporary staff, receptionists, and board members.	Janice Gibbons
1/18/24	The Strategic Planning Process	PH/HCV	The strategic planning process can be used in many ways – not just with your Board but also with staff and department heads. In this webinar, you will learn the elements of the Strategic Planning process, how to assess and analyze your current situation, components of a Strategic Plan, and guidance on implementing the plan.	Derek Antoine
1/25/24	An Introduction to Navigating HUD's Resources	PH/HCV	There are many regulations, PIH Notices, and other HUD guidance that govern your Public Housing and Housing Choice Voucher Program – all of which can be located on various HUD and other government websites. Knowing where to find what you are looking for can be a daunting task. This webinar will highlight the most common Regulations, Notices, and References. In addition, you will learn how to access and navigate these sites more effectively.	Kati Gray

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2/1/2024	PIC Error Dashboard Overview	PH/HCV	<i>Are you behind in correcting your PIC errors?</i> In this class, attendees will receive an overview of the Dashboard and learn how it can help you prepare for the migration to HIP. Topics will include finding and navigating the PIC Error Dashboard, using the filtering function to dial in on your agency's specific errors, and using the Dashboard to locate the exact error report and ticket.	Kati Gray
2/8/2024	Quality Control File Reviews	PH/HCV	Incorporating routine Quality Control File Reviews (QCFRs) can assist PHAs in identifying individual and systematic performance errors, which may be the cause of incorrect tenant rent calculations. Learn how routine QCFRs can provide insight into PHA operations and procedures that may need to be addressed with income and rent determinations.	Kati Gray
2/15/2024	Tools to Maximize HCV Utilization	HCV	Many agencies have the challenge of achieving full HAP utilization and lease up due to rapidly increasing rents and shortage of affordable housing. In this class, we will review key HUD documents and HUD utilization best practices.	Mark Vogeler
2/22/2024	Tenant Files – To Purge or Not to Purge?	PH/HCV	Webster's Dictionary tells us that to "purge" data is to delete or remove it. What does that mean when it comes to the information in our tenant files? Whether you are moving information from a current file to a storage file or clearing it out to make room for more, it is important to know what needs to be retained in the current or inactive tenant file. This class will review what is required to be maintained and the length of time it must be kept. Additionally, industry best practices will be discussed.	Janice Gibbons
2/29/2024	HOTMA: Mandatory & Discretionary Use of EIV by PHAs	PH/HCV	PHAs must use EIV in its entirety. This class will discuss the HOTMA mandatory and discretionary use of EIV during annual/streamlined and interim reexaminations of family income and composition. Attendees will be provided with guidance on the frequency in which EIV reports must be used by PHAs.	Tracy Edwards-Henson

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3/7/2024	PIC SEMAP & PHA Appeal Submission Overview	HCV	Join us for step-by-step guidance on how to submit your agency's SEMAP information through PIC. This course will also cover required submission dates, common submission errors, along with information on when and how a PHA may submit a SEMAP appeal in PIC. This class is great for agency staff responsible for the submission of SEMAP in PIC, Executive Directors, and HCV Program Managers.	Kati Gray
3/14/2024	Abandoned Units: When & How You Can Reclaim Them	PH	Absence from the unit and pending evictions are two of the more common occurrences where agencies must take possession of their units back. This process can be tricky if you don't know your policy, state law, and details surrounding the abandoned unit. The instructor will provide insight on how to approach these situations to ensure you can respond compliantly.	Janice Gibbons
3/21/2024	Administrative Procedures for Implementing NSPIRE	PH/HCV	The wait is over! HUD's new approach to defining and assessing housing quality has arrived – the National Standards for Physical Inspection of Real Estate (NSPIRE)! Is your agency ready? This session will focus on agency practices and procedures to make sure you're compliant with the new standards. Topics to be discussed include HUD updates and notifications for NSPIRE, compliance dates, guidance on continued use of HQS, NSPIRE scoring, and enforcement.	Tracy Edwards-Henson
3/28/2024	Prevailing Wage Rates Administration	PH/HCV	Stay compliant with prevailing wage rate requirements! Many HUD programs include provisions for compliance with Federal labor provisions including the payment of Federal prevailing wage rates on covered projects. This webinar will teach you what you need to know about prevailing wage – when it's required to be used, how to include the correct wage in your bid documents, ensuring compliance throughout covered projects, and how to investigate violations and enforce the standards	Derek Antoine